

Iwanna Cruiz

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Objective

To obtain a Youth Counselor position with Disney Cruise Lines.

Summary of Qualifications

- Outgoing, professional team player with more than 3 years experience in child care.
- Excellent interpersonal communication abilities which allows for superb interaction with children and adults.
- Experience includes working at youth summer camps and recently for an established day care facility.
- Strong computer and customer service skills

Employment Experience

Daycare Worker 2009 - 2011

ABC Daycare, Alameda CA

- 2 years experience in a daycare providing a safe, clean and entertaining environment for children ages 3 to 10 years old.
- Prepared and served snacks
- Facilitated learning programs for children often using Disney® software.

Customer Service Associate 2007 - 2008

Fairlane Clothing, San Francisco CA

- Worked as part of a team to greet and assist customers in a friendly, energetic manner.
- Operated point of sale system.

Youth Activities Coordinator 2005 - 2006

Lake Tyhee Summer Camp, Alameda CA

- Two summer contracts to coordinate and manage activities for youth ages 7-12.

Summer Camp Volunteer 2004

Lake Tyhee Summer Camp, Alameda CA

- Provided support to day camp leaders.
- Assisted in the preparation and service of nutritious meals to day camp participants.
- Supervised structured play during break times.

Training & Education

Certificates:

- Current First Aid and CPR, expires 2014
- Safe Food Preparation Course, 2004
- Babysitter's Certificate, 2003

2007 Graduate of Grade 12

Sunridge High School, San Francisco CA

Testimonials

"My children (ages 5 and 7) absolutely love Iwanna. She excels at interacting with youth." Inderjit B, Parent at ABC Daycare

"Iwanna easily takes the lead of a group of children. They love to hear what the next game is going to be!" Pearl D, Tyhee Lake Summer Camp Leader

"Iwanna was a summer camp volunteer at Lake Tyhee. I always felt very comfortable sending my children off to camp knowing she was there."
Josie P, Tyhee Lake Summer Camp Parent.

References

Gladly furnished upon request